

Priyank Gondariya

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SUMMARY

DevOps Engineer with 2+ years of expertise in enterprise infrastructure management, device deployment, and automation. Proven track record managing **2000+ computers and devices** using **Apple device management tools**, **Microsoft deployment systems**, and **user account management**. Experienced in optimizing IT operations, and implementing scalable infrastructure solutions across enterprise environments.

EXPERIENCE

IT Deployment

Purdue University

January 2022 – September 2024, Fort Wayne, IN

- Managed enterprise IT asset inventory of **10000+ devices** using **ServiceNow ITSM**, utilizing automated tracking workflows that maintained **95% accuracy** and reduced asset retrieval time by **30%**
- Executed automated system imaging and deployment for **200+ Windows** and **40+ macOS** devices monthly using **Jamf Pro**, **Microsoft System Center Configuration Manager (SCCM)**, following established procedures that reduced setup time by **30%**
- Supported Apple device lifecycle management across **32 departments**, utilizing **Jamf Pro** workflows for device enrollment, configuration profiles, compliance monitoring, and automated software distribution to **4000+ iPads, iPhones and MacBooks**
- Implemented and customized **8+ PowerShell automation scripts** for user onboarding, bulk software installations, system maintenance, and Active Directory management, reducing manual tasks by **60%**
- Resolved **network connectivity issues weekly**, including **VPN configuration** for **remote users**, **Wi-Fi troubleshooting** across **5+ campus buildings**, **network printer deployment**, and **Remote Desktop Services** setup
- Executed deployment of **25+ enterprise applications** via **Microsoft System Center Configuration Manager (SCCM)**, following established workflows for software distribution, patch management with **95% compliance rate**, and compliance reporting

LevelUpMeds – Healthcare Technology

LevelUp Meds

August 2024 – Present, Fort Wayne, IN

- **Rebuilt healthcare tracking web application** from legacy React to modern **Next.js framework**, migrating to **AWS cloud infrastructure** using **AWS Amplify v2** and reducing deployment times by **50%**
- **Optimized database integration** with **GraphQL APIs** and **real-time data synchronization**, improving application performance and reducing page load times by **20%**
- **Implemented responsive design** supporting **300+ daily healthcare users** across desktop and mobile platforms, ensuring consistent user experience
- **Built real-time messaging system** using **WebSocket protocols** for healthcare professional communication, improving patient care coordination and response times
- **Conducted cross-platform testing** across **Windows, iOS, and Android** platforms, ensuring application functionality across **8+ device types** and various browser environments

PROJECT

Music Store Inventory System Upgrade

Sweetwater Music Center

- **Modernized local music store's booking system**, upgrading from basic React application to **Next.js framework** with improved server-side rendering, reducing page load times by **35%**
- **Connected inventory database** using **Airtable API integration**, managing **500+ musical instruments and equipment**, implementing automated sync that reduced manual inventory updates by **40%**
- **Worked with Client** to add **5 new booking features**, improving the user interface and increasing device rent usage from **60% to 85%**

EDUCATION

Bachelor of Science in Computer Science

Minor in Mathematics · Purdue University · Fort Wayne, IN · 2025 · 3.96

- **Graduated with Highest Distinction, Dean's Scholar (All Semesters)**

SKILLS

Development & Frameworks: AWS (S3, Amplify,), Next.js, React, Python, FastAPI, GraphQL APIs, WebSocket protocols, Selenium, Docker containers, CI/CD pipelines

Enterprise Management Tools: Jamf Pro, Microsoft System Center Configuration Manager (SCCM), ServiceNow ITSM, Active Directory Domain Services, Group Policy Management

Scripting & Automation: PowerShell, Python, Bash/Shell Scripting, Git, API Integration (REST), Automated testing